



SUPPORT & MAINTENANCE



Industry-leading support from the Livewire Team

Livewire provides expert technical support for all of your information technology needs. Choose hourly support for short-term projects or monthly fixed price programs for companies who wish to outsource their IT requirements or simply want to budget accordingly.

Whatever the budget or technical requirement may be, Livewire Information Systems can optimize your computer technologies. Our suite of services includes the following:

Network and System Design • Hardware and Software Installation • Network Configuration
Troubleshooting • Documentation • Firewall and VPN Deployment • Security Assessments
Desktop, Server, and Remote Support • Policy Creation and Enforcement • Disaster Recovery
Full Time Helpdesk Support • Emergency After Hour Response Personnel • Remote
Assistance Tools • Patch Deployment Tools • Customer interface for workorders

Standard or Preferred Maintenance

We can provide fixed monthly maintenance at affordable pricing that suits your needs and your wallet.

Standard Maintenance includes guaranteed 24-Hour response 8am - 5pm, Mon-Fri.

Preferred Maintenance includes guaranteed 4-Hour response 24hrs per day 7days per week with exceptions

Your Total Information Technology Solution Provider

LIVEWIRE
INFORMATION SYSTEMS

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